

**Description:**

The Idaho State Police provides law enforcement services to Idaho including patrol, investigations, forensic, training and support activities.

**Major Functions and Targeted Performance Standard(s) for Each Function:**

1. Provide Idaho with the safest, most crime-free roadways possible.

- A. Reduce the fatality and injury crash rate per million vehicle miles traveled (vmt) outside of city limits by an average of 1% per calendar year. Data available only by calendar year.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
0.30	0.29	0.28	0.30
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
0.26	.25	.24	.23

- B. Reduce the fatality and injury crash rate per million vmt outside of city limits for commercial vehicles by 1% per calendar year. Data available only by calendar year.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
0.13	0.13	0.12	.13
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
0.10	0.09	0.08	0.07

- C. 90% of all emergency calls during a state fiscal year are responded to safely and the officer arrives within 15 minutes.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
50%	54%	54%	54%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
90%	90%	90%	90%

- D. 80% of all motorist assist calls during a state fiscal year are responded to safely and the officer arrives within 20 minutes of the motorist needing assistance.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
79%	86%	87%	65%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
80%	80%	90%	80%

**Police, Idaho State**  
**Director's Office**

E. 95% of all requests for assistance from other agencies during a state fiscal year are responded to safely and the officer arrives within 15 minutes. Comment: While motorist assist calls remain a priority response, other response times lag due to limited resources. Some portion of the dramatic drop reported in FY 2004 in the percentage of time motorist assists occur timely may be due to a more refined reporting process capturing response times for actual calls for motorist assistance.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
53%	56%	54%	67%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
95%	95%	95%	95%

2. Protect lives, property and constitutional rights in Idaho.

A. Reduce Idaho's drug crime rate by 1% each year. Data available only by calendar year.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
8.86	8.43	8.68	9.06
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
8.95	8.87	8.78	8.69

B. Maintain caseloads of "drug-related" and "other" investigations at a ratio of 40% drug to 60% other.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
37%/63%	42%/58%	36%/64%	25%/75%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
33%/67%	40%/60%	40%/60%	40%/60%

C. Citizen complaints relating to commissioned officer conduct that rise to the level of Office of Professional Standards investigations do not exceed 4% of the commissioned workforce.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
2.8%	4%	.5%	1.4%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
4%	4%	4%	4%

3. Assist local law enforcement and criminal justice efforts.

A. Customer service survey respondents express a satisfaction level of 90% with ISP service quality and delivery. Comment: ISP continues to struggle with an effective agency-wide customer service survey yielding meaningful results. This performance measure will likely be replaced in the FY 2005 strategic plan with one providing more specific performance feedback.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Unknown	Unknown	90%	Unknown
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
90%	90%	90%	90%

4. Leverage and effectively manage all resources.

A. Less than 4% of employees voluntarily leave ISP employment for reasons other than retirement. Comment: Nineteen of the thirty-one (67%) employees voluntarily leaving ISP employment for reasons other than retirement cited salary or career advancement as the primary reason for changing employment. "Voluntary" excludes temporary employees, dismissal, failure to complete probation, layoff, medical and military.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
4.8%	5.9%	6.5%	<4%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
<4%	<4%	<4%	0.4%

B. Fiscal and programmatic compliance reviews result in no significant findings. Comment: All findings were related to information technology deficiencies.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
0	0	3	0
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
0	0	0	0

**Program Results and Effect:**

The Idaho State Police continues to experience the effects of budgetary holdbacks through a gradual diminishment of its ability to provide service at the level expected by the public. In the wake of funding cuts and lack of enhancements to address workload and population growth, activities are more frequently addressed on a prioritized basis.

Additionally, well-trained and seasoned ISP employees, both commissioned and non-commissioned continue to seek other, better paying employment outside of Idaho state government.

For more information contact Ann Cronin, Special Assistant to the Director at 884-7002.